

# My vehicle was stolen or suffered theft damage



Your vehicle is stolen



## You tell us about your incident

How to notify a claim to Zurich:  
Call Zurich on  
01 609 1436 or Email  
claimsnotification@zurich.ie



## We'll ask you some questions about your vehicle and what happened.



## We'll need the following to progress your claim:

All sets of keys, proof of ownership, completed forms which we'll send you.



We'll appoint an Independent Motor Assessor to contact you to agree the market value of the vehicle.



We'll complete our investigations and contact you to provide you with regular updates and settlement offers where applicable.



## Your claim is complete.

We may use a solicitor to recover costs if another party is liable for the theft caused to your vehicle however this recovery is not always guaranteed and is reviewed on an individual basis. A number of criteria will apply for example circumstances of loss.

During the claims process you have the right to appeal decisions made by Zurich Insurance Europe AG. Should you wish to do so, please contact your claims handler to discuss the matter further.