

Had an accident and vehicle is written off



You've had an accident and your vehicle is written off



You tell us about your accident

How to notify a claim to Zurich: Call Zurich on 01 609 1436 or Email claimsnotification@zurich.ie



We'll ask you some questions about:

Your vehicle, what happened, where the accident happened, who was involved, any injuries.



We'll arrange for our approved Salvage Agent to collect your vehicle and move it to a storage location.



We'll appoint an Independent Motor Assessor to inspect your vehicle and assess the damage and ascertain the market value of your vehicle.



We'll contact you as soon as we have received the report from the Independent Motor Assessor and provide you with an update and/or settlement offer.



We'll proceed to settle your claim once we have received all of the required documentation from you.



We'll pay you the agreed settlement.

Your claim is complete.

During the claims process you have the right to appeal decisions made by Zurich Insurance Europe AG. Should you wish to do so, please contact your claims handler to discuss the matter further.