

Yacht and Motorboat Insurance

Policy Document



Contents

The Contract of Insurance	3
Section A : Loss of or Damage to the Subject Matter Insured	4
Section B: Claims by Third Parties (Other Than Passengers)	7
Section C: Claims by Passengers	8
General Conditions	10
Conditions Relating to Accidents and Claims	11
Complaints Procedures	12
Data Protection	13

The Contract of Insurance

This policy is a contract between the Assured named in the schedule and Zurich Insurance plc ('the Company').

Under the relevant European and Irish Legal provisions, the parties to this contract of insurance, Zurich Insurance plc and the Assured, are free to choose the law applicable to the contract. Zurich Insurance plc propose that this contract is governed by Irish Law.

The Assured named in the schedule hereto having made to the Zurich Insurance plc ("the Company") a written proposal and declaration for the insurance of the Vessel (as defined hereunder) and personal effects together with any additional items referred to in the schedule, (which together with the Vessel are referred to as "the subject matter insured") and in consideration of the payment to the Company of the premium for the period of the insurance mentioned in the schedule or any subsequent renewal, the Company binds itself to indemnify the Assured in respect of loss, damage, liability or expense subject to the exceptions, conditions, limitations, warranties and definitions contained in or affixed to this Policy or any renewal thereof, subject always to due compliance by the Assured with the General Conditions and Conditions relating to Accidents and Claims which are conditions precedent to the Company's liability hereunder.

Definitions (having the same meaning wherever they may appear in this Policy)

1. Vessel

Vessel means the vessel described in the schedule, her machinery, including Outboard Motor(s) (as stated in the schedule), boat(s) (as stated in the schedule), and gear and equipment such as would normally be sold with the Vessel if she changed hands.

2. Personal Effects

Personal belongings of the Assured or Assured's family resident at the same address that do not form part of the Vessel's inventory up to the amount as stated in the schedule, and up to a maximum of €130 any one item unless declared to and accepted by the Company.

3. In commission

When the Vessel is fitted out and ready for use.

4. Laid up out of commission

When the Vessel is not fitted out or available for use.

The subject matter insured is covered subject to the provisions of this insurance.

Whilst in commission at sea or on inland waters or in port, dock, marina, on slipway or gridiron or on the hard or mud or at place of storage ashore, including hauling out and launching including trial trips, and with leave to assist or tow vessels or craft in distress or as is customary, but **it is warranted** that the Vessel shall not be towed, except as is customary or when in need of assistance, or undertake towage or salvage services under a contract previously arranged by Owners or Managers or Charterers.

Whilst laid up out of commission for the period from the 1st October to 31st March annually, including lifting or hauling out and launching, whilst being moved in shipyard or marina, dismantling, fitting out, overhauling or whilst under survey (also to include docking and undocking and periods laid up afloat incidental to laying up or fitting out and with leave to shift in tow or otherwise to or from her lay up berth but not outside the limits of the port or plain which the Vessel is laid up) and whilst at premises of repairers or manufacturers or whilst in store ashore.

Whilst in transit by road, rail, air or ferry within Ireland (provided that the Vessel herself if in transit is not over 30 feet in length), including loading and unloading.

Navigating and Charter Hire Warranty

Warranted to be used solely for private pleasure purposes and not for hire charter or reward, unless specially agreed by the Company.

Speed Warranty

Warranted that the maximum designed speed of the Vessel, or the parent Vessel in the case of a Vessel with boat(s), does not exceed 17 knots.

Where the Company has agreed to delete this warranty, the conditions of the Speedboat Clauses shall apply.

Section A : Loss of or Damage to the Subject Matter Insured

Note: Cover on **Outboard Motors** is subject to the serial number being safely recorded by the Assured and advised to the Company.

Cover on **Boats** is subject to their being permanently marked with the name of the parent Vessel.

Cover on Personal Effects is subject to the Vessel having lockable cabin accommodation.

In the event of partial **loss or damage** recoverable under this insurance the Company will indemnify the Assured for the reasonable cost of replacing or repairing the damaged or lost part of the subject matter insured and the necessary expenses connected therewith.

Reasonable replacement or repair to be considered sufficient notwithstanding that the appearance and condition of the subject matter insured prior to the loss or damage may not be achieved.

The Company may at its option replace or repair any part of the subject matter insured damaged or destroyed instead of paying the amount of the loss or damage in money, or may join with other Insurers in so doing.

No deduction in respect of new material replacing old will be made except in respect of sails, protective covers, canopies and side screens, running rigging, batteries, outboard motors, personal effects and unspecified boats.

Notwithstanding the above in the event of loss of or damage to outboard motors and unspecified boats, the maximum amount payable shall be the second-hand market value of the item at the time of loss or damage.

The amount payable in respect of claims for unrepaired damage or loss shall be the reasonable depreciation in the market value of the Vessel at the time this Insurance terminates arising from such damage or loss, but not exceeding the reasonable cost of repair or replacement.

The Company shall not be liable in respect of unrepaired damage for more than the insured value at the time this Insurance terminates.

In no case shall the Company be liable for unrepaired damage in the event of a subsequent Total Loss, (whether or not covered under this Insurance), sustained during the period covered by this Insurance or any extension thereof.

In the event of an **Actual Total Loss** of the Vessel, or at the Assured's option, where the reasonable costs of recovery and/or repair are expected to exceed the sum insured specified in the Schedule, the Company will pay the agreed value of the Vessel.

In no case shall the Company be liable to pay under this section more than the sum appearing as the Sum Insured as specified against the item on the Schedule or on any subsequent endorsement.

This Insurance Covers Physical Loss of or Damage to the Subject Matter Insured (Other than Personal Effects) Directly Caused by:

1. External accidental means, fire and explosion, malicious acts, piracy and barratry.
2. Accidents in loading, discharging and handling stores, gear, equipment, machinery or fuel.
3. Latent defects in the subject matter insured, but excluding the cost and expense of replacing, repairing or renewing the defective part.
4. The negligence of any person whatsoever but excluding:-
 - (i) The cost of making good any defect in repair, maintenance or alteration work carried out for the account of the Assured resulting from either negligence or breach of contract.
 - (ii) The cost and expense of remedying a fault or error in design or construction or attributable to betterment or alteration in design or construction.
 - (iii) Any claim in respect of pilferage or theft.
5. Theft of the entire Vessel or her boats, or any trailer if insured hereunder, provided that theft of the Vessel whilst on a trailer or of the trailer itself is only covered if the trailer has been immobilised or securely locked by an anti-theft device whilst left unattended.
6. Theft of any outboard motor if attached to the Vessel or her boat(s) provided it is securely locked by an anti-theft device in addition to its normal method of attachment.
7. Theft of machinery including outboard motors, gear and equipment following forcible entry into the Vessel or conveyance or place of storage ashore or following forcible removal of fixed gear and equipment from the exterior of the Vessel.

The expense of sighting the bottom after stranding will also be paid, if reasonably incurred specially for that purpose, even if no damage be found.

No claim will be allowed under Section A for loss or damage caused by

Wear and tear, depreciation, deterioration from use, gradual deterioration or loss in value following repair, mechanical, electrical, electronic or computer breakage, failure or breakdown.

Scratching, bruising, and chafing occurring in the course of any transit by road, rail, air and ferry or any loading or unloading from conveyance or any damage sustained in consequence of insufficient packing of items dispatched to or by repairers.

No claim will be allowed under Section A for:-

1. Motors, electrical machinery and equipment, batteries and their connections, (but not shaft and propeller) **unless caused by** malicious acts, frost (provided that all recommended precautions have been taken to safeguard the item), sudden accidental incursion of water into the Vessel, dropping off and falling overboard of outboard motor(s), fire in store ashore, theft as in 5, 6 and 7 above, handling accidents as in 2 above, stranding, sinking from a peril insured against, fire on board the vessel, collision or the Vessel being in contact with any external substance (ice included) other than water.
2. Sails, protective covers, canopies and side screens split by the wind or blown away unless as a result of the Vessel stranding or being in contact with any external substance (ice included) other than water or as a result of damage to spars to which sails are bent.
3. Sails, masts, spars and fittings attached thereto, standing and running rigging and blocks **WHILST RACING unless as a result** of the Vessel stranding, sinking from a peril insured against, being on fire or in collision or in contact with any external substance (ice included) other than water.
4. Loss or damage to consumable stores, the Vessel's own moorings or fishing gear.

Personal Effects Clause

(Applicable if there is a specific sum in respect of Personal Effects stated on the Schedule or added by subsequent endorsement).

The Personal Effects of the Assured and/or Assured's family are covered against all risks of loss or damage while on board or used in connection with the Vessel, including whilst in transit from the Assured's place of residence to the Vessel, and until return to place of residence.

No claim will be allowed under this clause in respect of:-

1. Wear, tear, gradual deterioration, damp, mould, mildew, moth, mechanical derangement and electrical breakdown.
2. Breakage of articles of a brittle nature unless caused by the Vessel stranding, sinking from a peril insured against, fire, collision, stress of weather or malicious acts.
3. Loss of cash, currency or bank notes, travellers cheques and credit cards.
4. Loss of or damage to fishing tackle whilst in use.

Average Clause

Cover under this Clause shall be subject to the condition of average, that is to say, if the total value of Personal Effects on board and in transit shall at the time of any loss exceed the sum insured as Personal Effects, this insurance shall only pay such proportion of the said loss as the sum insured as Personal Effects bears to the total value of the said Personal Effects.

Non Contribution Clause

Excluding any loss or damage to Personal Effects which at the time of the happening of such loss or damage is insured by or would, but for the existence of this Policy, be insured by any other existing policy or policies except in respect of any excess beyond the amount which would have been payable under such policy or policies had this insurance not been effected.

Racing Risk Extension Clause (Applicable if indicated on the Schedule or on any subsequent endorsement).

It is agreed that notwithstanding the provision of Exceptions 2 and 3 under Section A of this Policy:-

- (a) the cost of replacing or repairing sails, masts and spars (including fittings attached thereto) and standing and running rigging lost or damaged by an insured peril while the Vessel hereby insured is racing shall be recoverable hereunder, to the extent only of 2/3rds of such cost (without additional deduction of new for old or the application of any excess clause in this Policy).

Warranted that no additional insurance is or shall be placed covering any part of the cost of replacement or repair not recoverable under the foregoing paragraph (a).

(b) Subject to the provisions of the foregoing paragraph (a) -

The Company's liability arising out of any one occurrence whilst racing shall be calculated upon the basis that the full replacement cost of masts and spars (including fittings attached thereto) and standing and running rigging, plus the total replacement cost of the maximum number of sails that can be set at any one time, shall not exceed the sum insured placed against the Racing Risks Extension Clause in the schedule or as shown in or amended by subsequent endorsement of this Policy.

Pollution Hazard Clause

Subject to the terms and conditions of this Policy, this insurance covers loss of or damage to the Vessel directly caused by any governmental authority acting under the powers vested in them to prevent or mitigate a pollution hazard, or threat thereof, resulting directly from damage to the Vessel for which the Company is liable under this Policy, provided such act of governmental authority has not resulted from want of due diligence by the Assured, the Owners or Managers of the Vessel or any of them to prevent or mitigate such hazard or threat, Masters, Officers, Crew or Pilots not be considered as Owners within the meaning of this clause should they hold shares in the Vessel.

Section B: Claims by Third Parties (Other Than Passengers)

The Company will indemnify the Assured up to €1,300,000 in respect of any one accident (which shall be deemed to include a series of accidents arising from a single event) but unlimited in the aggregate, against payments made to Third Parties in respect of legal liability incurred by reason of the Assured's interest in the subject matter insured and arising out of accidents which give rise to claims for:

- (a) Loss of or damage to any vessel or property other than the subject matter insured hereunder.
- (b) Bodily injury to or death of any person; Provided always that no claim shall lie under this section in respect of any loss or damage to the property of or bodily injury to or death of any person being conveyed as a passenger aboard the Vessel or embarking thereon or disembarking therefrom for that purpose;
- (c) Any attempted or actual raising, removal or destruction of the wreck of the Vessel or any failure to do so.

Section C: Claims by Passengers

The provisions of Section B hereof shall be extended to cover the Assured's liability to any person being conveyed as a passenger aboard the Vessel or embarking thereon or disembarking therefrom for that purpose up to €1,300,000 in respect of any one accident (which shall be deemed to include a series of accident arising from a single event) but unlimited in the aggregate.

No claim shall be allowed under Section B and C in respect of:-

1. Accidents to or illness of Workmen or any other persons employed in any capacity whatsoever by the Assured or by persons to whom the protection of this Policy is afforded by reason of the provisions thereof in, on or about or in connection with the Vessel or any work or repair thereto.
2. Accidents occurring whilst the subject matter insured is in transit by road.
3. Accidents caused by or resulting from the deliberate act or reckless conduct of the Assured or any other person to whom the protection of this Policy is afforded.
4. any liability arising directly or indirectly from the ownership or possession or use by or on behalf of the Insured of vehicle trailers whether attached or not attached to a vehicle which arises in situations where compulsory insurance must be arranged under the Road Traffic Act 1961 or any subsequent amending legislation to this Act.

Persons in Charge with Permission of the Assured Clause

The cover given by Sections B and C of this Policy extends to any person (other than a person operating or employed by the operator of a shipyard, repair yard, repair or maintenance facility, slipway, marina, yacht club, sales agency or similar organisation) authorised by the Assured to take charge of the Vessel and who whilst shall in consequence of any occurrence for which the Assured is covered under Sections B and C hereof become liable to pay and shall pay any sum or sums by way of damage to any person or persons.

The benefit of this extension shall be subject to the limitations of the Company's liability imposed by this Policy and to all other terms, conditions, exceptions and warranties thereof and nothing in this clause shall override the provisions of the charter hire warranty.

Law Costs Clause

The Company will be responsible for all expenses properly incurred by the Assured in connection with Official Inquiries, Coroners' Inquests and also Law Costs incurred with the consent in writing of the Company in settling or defending any claim.

Salvage Charges Clause

Subject to any express provision in this insurance, salvage charges incurred in preventing a loss by perils insured against may be recovered as a loss by those perils.

Duty of Assured Clause

In the event of any loss or misfortune it is the duty of the Assured to take such measures as may be reasonable for the purpose of averting or minimising a loss which would be recoverable under this insurance.

Subject to the policy excess the Company will contribute to charges properly and reasonably incurred by the Assured for such measures.

Measures taken by the Assured or the Company with the object of saving, protecting or recovering the subject matter insured shall not be considered as a waiver or acceptance of abandonment or otherwise prejudice the rights of either party.

The sums recoverable under this clause are in addition to the indemnity otherwise payable under this insurance but in no circumstances shall the sum recoverable under these conditions exceed the sum insured in respect of the Vessel.

Sistership Clause

Should the Vessel come into collision with or receive salvage services from another vessel belonging wholly or in part to the Assured or under the same management, the Assured shall have the same rights under this Policy as the Assured would have were the other vessel entirely the property of Owners not interested in the Vessel; but in such cases the liability for the collision or the amount payable for the services rendered shall be referred to a sole arbitrator to be agreed upon between the Company and the Assured.

Continuation Clause

Should the Vessel at the expiry of this Policy be at sea or in distress or at a port or place of refuge or of call, she shall, provided notice be given to the Company, be held covered at a premium to be arranged until anchored or moored at her port or place of destination in good safety.

Excess Clause

The Assured has agreed to bear the first loss up to €320 hereto in respect of each claim except in the case of Total Loss of the Vessel.

Change of Ownership Clause

This clause shall prevail notwithstanding any provision whether written typed or printed in this insurance inconsistent herewith.

Should the Vessel be sold or transferred to new ownership, or, where the Vessel is owned by a company, should there be a change in the controlling interest(s) of the company, then, unless the Company agrees in writing to continue the insurance this insurance shall become cancelled from the time of such sale transfer or change and a pro rata daily return of premium will be made calculated on the premium charged for the in commission and/or laid up period.

Speedboat Clauses

Where these clauses apply they shall override any conflicting provisions in this policy.

1. Warranted that when the Vessel concerned is under way the Assured named in the Policy or other competent person(s) shall be on board and in control of the Vessel.
2. No claim shall be allowed in respect of:-
 - (a) Loss of or damage to the Vessel or liability to any Third Party or any salvage services
 - (i) caused by or arising from the Vessel being stranded, sunk, swamped or breaking adrift while left moored or anchored unattended otherwise than in a Marina or sheltered anchorage.
 - (ii) arising while the Vessel is participating in racing or speed tests, or any trials in connection therewith.
 - (b) Loss of or damage to any rudder, propeller, strut, shaft and outdrive unit/outboard lower unit or part thereof whilst the vessel is under way unless caused by the Vessel stranding, sinking from a peril insured against, being in collision with any other vessel or by impact with a pier or jetty.
 - (c) Any liability to or incurred by any person engaged in water ski-ing, aquaplaning, hang glide ski-ing or similar sport, whilst being towed by the Vessel or preparing to be towed or after being towed until safely on board the Vessel.
3. If the Vessel is fitted with inboard machinery no liability shall attach to this Policy in respect of any claim caused by or arising through fire or explosion unless the Vessel is equipped with fire extinguishing apparatus to the Company's requirements properly installed and maintained in efficient working order.

General Conditions

1. The Assured shall maintain and keep the Vessel, her machinery, tackle, sails, boats and equipment, including any trailer, in a proper state of repair and seaworthiness or roadworthiness.
2. The Assured shall at all times exercise due care and diligence in safeguarding the subject matter insured.
3. If this Policy or any subsequent renewal thereof has been obtained through omission to state any material fact, or through any mis-statement by the Assured or by anyone acting on the Assured's behalf or if in any statement or declaration made in support of any claim there shall be any untruth or suppression, then this Policy and any renewal thereof is null and void, and the premium paid in respect thereof shall be retained by the Company and all benefits hereunder and all right to recover for past or future damage or loss shall be forfeit.
4. It is agreed that no assignment of or interest in this Policy or in any monies which may be or become payable thereunder is to be binding on or recognised by the Company unless a dated notice of such assignment or interest signed by the Assured and (in the case of subsequent assignment) by the assignor be endorsed on this Policy and the Policy with such endorsement be produced before payment of any claim or return of premium thereunder. But nothing in this clause is to have effect as an agreement by the Company to a sale or transfer to new management.
5. This Policy and the Schedule shall be read together as one contract and any word or expression to which a specific meaning has been attached in any part of this Policy or of the Schedule shall bear specific meaning wherever it may appear.
6. This Policy does not cover any loss or damage which is insured by or would but for the existence of this Policy be insured by any other policy or policies except in respect of any excess beyond the amount paid under such other policy or policies or which would have been payable thereunder had this insurance not been effected.
7. If any difference shall arise under this Policy such difference shall be referred to an arbitrator to be appointed by the parties in accordance with the statutory provisions in that behalf for the time being in force. Where any difference is by this condition to be referred to arbitration the making of an award shall be a condition precedent to any right of action against the Company.
8. All monies which become or may become due and payable by the Company under this Policy shall in accordance with Section 93 of Insurance Act 1936, be payable and paid in the Republic of Ireland.
9. Stamp Duty has been or will be paid in accordance with the provisions of Section 19 of the Finance Act 1950, as amended.
10. This insurance may be cancelled by the Company at any time subject to fourteen days notice by registered letter to the Assured at the last known address or by mutual agreement, when a pro rata daily return of premium shall be made calculated on the premium charged for the in commission and/or laid up period.
11. Where the Assured has agreed under a separate credit agreement to pay the premium by instalments, any default in payment on the due date will automatically terminate the policy cover immediately from the date of such default.

The following clauses shall be paramount and shall override anything contained in this policy inconsistent therewith.

Cyber Exclusion

Any expense, cost, consequential loss, liability or loss of or damage caused by, or directly or indirectly arising from or in connection with:

- the loss of, alteration of or damage to or;
- a reduction in the functionality, availability of or operation of

a computer system, hardware, programme, software, data, information repository, microchip, integrated circuit or similar device in computer equipment or non-computer equipment that results from the malicious or negligent transfer (electronic or otherwise) of a computer programme that contains any malicious or damaging code including but not limited to computer virus, worm, logic bomb or trojan horse.

War Exclusion

In no case shall this insurance cover loss damage liability or expense caused by war, civil war, revolution, rebellion, insurrection, or civil strife arising therefrom, or any hostile act by or against a belligerent power capture, seizure, arrest, restraint, or detention (barratry and piracy excepted), and the consequences thereof or any attempt thereat derelict mines, torpedoes, bombs or other derelict weapons of war.

Nuclear Exclusion

In no case shall this insurance cover loss damage liability or expense directly or indirectly caused by or contributed to by or arising from ionising radiations from or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel the radioactive, toxic, explosive or other hazardous or contaminating properties of any nuclear installation, reactor or other nuclear assembly or nuclear component thereof any weapon of war employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter.

Conditions Relating to Accidents and Claims

1. Notice shall be given to the Company as soon as reasonably possible in the event of any occurrence which may give rise to a claim under this insurance, and any theft or malicious damage shall also be reported promptly to the Police.
2. Where loss or damage has occurred, notice shall be given to the Company prior to survey and, if the Vessel is abroad and the Company cannot be contacted to the nearest Lloyd's Agent so that a surveyor may be appointed to represent the Company should it so desire.
3. The Company shall be entitled to decide the port to which the Vessel shall proceed for docking or repair (the actual additional expense of the voyage arising from compliance with the Company's requirements being refunded to the Assured) and the Company shall have a right of veto concerning a place of repair or a repairing firm.
4. The Company may require a number of quotations to be obtained for the repair of the Vessel.
5. The Assured shall give full information to the Company as to the circumstances of the accident and of all claims made, with names and addresses of claimants and all witnesses of the accident, as soon as possible after occurrence of the accident or receipt of claim or notice of claim.
6. The Assured also undertakes to send to the Company as soon as possible, all claims, letters, summonses, writs etc., relating thereto, to any accident addressed to the Assured or to the Assured's servants by the authorities or by Third Parties.
7. No liability of any sort shall be admitted nor any offer, promise or payment made by the Assured to claimants nor legal expenses incurred without the written consent of the Company who shall be entitled, if it so desires, to take over and conduct in the name of the Assured the defence of any action.
8. The Assured shall render to the Company all possible aid in obtaining information and evidence should the Company desire to take proceedings at its own expense and for its own benefit in the name of the Assured to recover compensation or to secure an indemnity from any Third Party in respect of anything covered by this insurance.

For and on behalf of Zurich Insurance plc ('Zurich')

Complaints Procedure

At Zurich, we care about our customers and believe in building long-term relationships by providing quality products combined with a high standard of service. If it should happen that you have cause for complaint, either in relation to your policy or any aspect regarding the standard of our service, please see the steps outlined below.

- If you have arranged your policy with Zurich through a Broker, you should firstly direct your complaint to the Broker with whom you arranged your policy.
- If the matter remains unresolved to your satisfaction you can contact Zurich at (01) 6670666 or alternatively you can write to the Customer Service Co-ordinator at Zurich Insurance, PO Box 78, Wexford, or by email to customercare@zurich.ie.
- If the complaint is still not resolved to your satisfaction, you can write to the Chief Executive Officer at the aforementioned address, or alternatively you may wish to contact:
 - (i) Financial Services and Pensions Ombudsman, Lincoln House, Lincoln Place, Dublin 2, D02 VH29. Telephone: (01) 567 7000. Email: info@fspo.ie. Website: www.fspo.ie.
 - (ii) The Central Bank of Ireland, P.O. Box 559, Dublin 1. Lo-Call: 1890 77 77 77 or +353 (0) 1 224 5800.
 - (iii) Insurance Ireland, First Floor, 5 Harbourmaster Place, IFSC, Dublin 1. Telephone: (01) 676 1914.

Your right to take legal action is not affected by following any of the above procedures.

Data Protection

Zurich Insurance plc ('Zurich', '**we**', '**our**', '**us**') is a member of the Zurich Insurance Group ('the Group'). Zurich is the data controller for this contract under data protection legislation.

For the purpose of this section, '**you**' or '**your**' shall mean, **you**, the policyholder, or any other person entitled to indemnity under this policy of insurance.

About this section

Everyone has rights with regard to the way in which their personal data is handled. During the course of **our** business activities, **we** will collect, store and process personal data about **you**. The purpose of this section is to give **you** some information about the collection and processing of your personal data. Further information can be obtained in **our** Privacy Policy which is available at www.zurich.ie/privacy-policy.

The Data we collect

Where appropriate, **we** may collect the following personal data ('Data') from and/or about **you**:

- **Contact and identifying information** such as title, name, address, email address, telephone number, date and place of birth, gender, marital status, PPS number, VAT number, country of residence, and photographic identification.
- **Financial information** such as bank account details, credit/debit card details and income details.
- **Employment and qualification details** such as occupation, job position, employment and education history.
- **Medical and health details** including information related to personal habits (such as smoking or consumption of alcohol), medical history, details of any disability, injuries sustained and prognosis for recovery.
- **Other sensitive information** such as details of any criminal convictions and offences (including penalty points), civil litigation history as well as pending prosecutions. **We** may also, in certain cases, receive sensitive information from which it may be possible to infer **your** trade union membership, religious or political beliefs (for example, if **you** are a member of a group scheme through a professional, trade, religious, community or political organisation).
- **Information pertaining to the risk insured** such as description of the risk, value of the risk, location of the risk and claims history.
- **Claims data** such as details of the circumstances of any incident giving rise to a claim under this policy, details of activities carried out following any such incident, details of any other claims that **you** have made, as well as financial, medical, health and other lawfully obtained information relevant to **your** claim including social welfare information.

The above list covers the main data types collected by Zurich. For further information please see our Privacy Policy at www.zurich.ie/privacy-policy.

We require this Data in order to manage and administer our relationship with **you**, evaluate the risk and assess the premium to be paid, validate and settle any claims, bring and/or defend legal proceedings, prevent, detect and investigate fraud, and in order to generally take any steps required to fulfil **our** contract with **you**/comply with **our** legal obligations.

Note: If **you** provide **us** with Data relating to another person **you** must first: (a) inform that person about the content of **our** Privacy Policy and (b) obtain any legally required consent from that person to the sharing of their Data in this manner.

Data collected from third parties

We may collect Data from third parties if **you** engage with **us** through a third party, for example through a broker or, in the case of a group scheme, through **your** employer. **We** may also obtain Data from other third parties such as financial institutions, claims service providers (including private investigators) and insurance industry and government bodies for the purposes described above.

What we do with your Data

We may use, process and store the Data for the following purposes:

- Assessing which insurance products are appropriate for **you**, risk evaluation, premium setting, policy quotation, premium collection, policy administration, policy renewal, claims assessment, claims processing, claims payment, bringing and/or defending legal proceedings, recovering debt, marketing, survey purposes, statistical analysis, preventing, detecting and investigating fraud, as well as generally taking any steps in order to fulfil **our** contract with **you** and comply with **our** legal obligations.

In order to prevent and detect fraud as well as the non-disclosure of relevant information, Zurich may at any time:

- Share information about **you** with companies within the Group as well as other organisations outside the Group including, where appropriate, private investigators and law enforcement agencies.
- Check **your** details with fraud prevention agencies, as well as against databases and other sources of information. Below is a sample of the databases/sources used:
 - the insurance industry claims database known as InsuranceLink maintained by Insurance Ireland (for more information see www.inslink.ie)
 - the Integrated Information Data Service ('IIDS') which allows members of Insurance Ireland to verify information including penalty points and no-claims discount information provided by their customers
 - the National Vehicle and Driver File, maintained and supported by the Department of Transport, Tourism and Sport, containing details of all registered vehicles in the State
 - Motor Insurance Anti-Fraud and Theft Register (MIAFTR) operated by the Association of British Insurers in the UK to log all insurance claims relating to written-off and stolen vehicles in the UK
 - the Companies Registration Office

The above list is not intended to be exhaustive (please see **our** Privacy Policy for more information).

In addition, **we** may check the Data **you** have provided against international/economic or financial sanctions laws or regulated listings to comply with legal obligations or otherwise to protect **our** legitimate business interests and/or the legitimate interests of others.

Sharing of Data

We may share **your** Data (where appropriate/applicable) as follows:

- With business partners, suppliers, sub-contractors and agents with whom **we** work and/or engage (including, but not limited to, tied agents, managing general agents, auditors, legal firms, medical professionals, cloud service providers, private investigators, third-party claim administrators and outsourced service providers) to assist **us** in carrying out business activities which are in **our** legitimate business interests and where such interests are not overridden by **your** interests.
- With other companies in the Group, partners of the Group, coinsurance and reinsurance companies located in Ireland and abroad, including outside the European Economic Area ('EEA'). Where transfers take place outside the EEA, **we** ensure that they are undertaken lawfully and pursuant to appropriate safeguards.
- With other insurers and/or their agents.
- With any intermediary or third party acting for **you**.
- In order to comply with **our** legal obligations, a Court Order or to cooperate with State and regulatory bodies (such as the Revenue Commissioners or the Central Bank of Ireland), as well as with relevant government departments and agencies (including law enforcement agencies).
- On the sale, transfer or reorganisation of **our** or **our** Group's business (or any part of it).

For further information regarding the third parties that **we** may share Data with, please see **our** Privacy Policy at www.zurich.ie/privacy-policy.

In addition, information about claims (whether by our customers or third-parties) is collected by **us** when a claim is made under a policy and placed on InsuranceLink. This information may be shared with other insurance companies, self-insurers or statutory authorities.

The purpose of InsuranceLink is to help **us** identify incorrect information and fraudulent claims and, therefore, to protect customers. Under data protection legislation **you** have a right to know what information about **you** and **your** previous claims is held on InsuranceLink. If **you** wish to exercise this right then please contact **us** at the address below.

Finally, where **you** have consented to **our** doing so, **we** may share information that you provide to companies within the Group and with other companies that **we** establish commercial links with so **we** and they may contact **you** (by email, SMS, telephone or other appropriate means) in order to tell **you** about carefully selected products, services or offers that **we** believe will be of interest to **you**.

Data Retention

The time periods for which **we** retain **your** Data depend on the purposes for which **we** use it. **We** will keep **your** Data for no longer than is required or legally permitted. Please see **our** Data Retention Policy at www.zurich.ie/privacy-policy.

Automated Decision Making and Profiling

You have a right not to be subjected to decisions based solely on automated processing, including profiling, which produce legal effects concerning **you** or similarly significantly affects **you** other than where the decision is:

1. Necessary for entering into a contract, or for performing a contract with **you** (e.g. **your** policy of insurance);
2. Based on **your** explicit consent – which **you** may withdraw at any time; or
3. Is authorized by EU or Member State law.

Where **we** base a decision on solely automated decision-making, **you** will always be entitled to have a person review the decision so that **you** can contest it and put **your** point of view and circumstances forward.

Data subject rights

You have the following rights in relation to **your** Data which is held by **us**:

1. To ask for details of **your** Data held by **us**.
2. To ask for a copy of **your** Data.
3. To have any inaccurate or misleading Data rectified.
4. To have **your** Data erased.
5. To restrict the processing of **your** Data in certain circumstances.
6. To object to the processing of **your** Data.
7. To transfer **your** Data to a third party.
8. A right not to be subject to automated decision making.
9. The right to receive notification of a Data breach.
10. Where processing is based on consent, the right to withdraw such consent.
11. The right to lodge a complaint to the Data Protection Commission.

However, these rights may not be exercised in certain circumstances, such as when the processing of **your** Data is necessary to comply with a legal obligation or for the exercise or defence of legal claims. If **you** wish to exercise any of **your** rights in this regard a request must be submitted in writing to **our** Data Protection Officer (see contact details below). In order to protect **your** privacy, **you** may be asked to provide suitable proof of identification before **we** can process **your** request.

Privacy Policy

Please note that this Data Protection section is not a standalone section. It contains a brief description of the information **you** need to understand how **your** Data is used by us and should be reviewed in conjunction with **our** Privacy Policy which is available online at www.zurich.ie/privacy-policy.

If **you** have any questions about **your** Data, **you** can contact **our** Data Protection Officer, using the contact details below.

- **Zurich Customer Services on 053 915 7775**
- **dataprotectionofficer@zurich.ie**
- **Data Protection Officer, Zurich Insurance plc, FREEPOST, Zurich Insurance, PO Box 78, Wexford, Ireland.**

Zurich Insurance

PO Box 78, Wexford, Ireland.

Telephone: 01 667 0666 Fax: 01 667 0644

Website: www.zurich.ie

Zurich Insurance plc is regulated by the
Central Bank of Ireland.

